



PHILIPS

Philips Components

Eindhoven, October-20-2003

To Qia Services / Qia b.v.

Attn: Erik F.M. Wüst
Eersel

Ref: SafeClean® samples

Dear Erik,

Thank you very much for the evaluation samples of SafeClean®. You have given to us. We have extensively tested and used your SafeClean® product at our complete range of advanced, ultra-thin, LCD screens. We have done the tests on the LCD panels we used in our OEM LCD-TV which are from LG.Philips. Also the competitors LCD-TV we have are cleaned with your product with great success and without any damage.

The cleaning power of SafeClean® is excellent and it does provide the treated surfaces with an effective protection layer.

A big advantage of SafeClean® is that it is not on a water or alcohol base. When water or alcohol based cleaners come in contact with the LCD driver electronics (which can easily happen because the electronics are mostly mounted on the downside of the panel) the risk of short-circuiting is very realistic. The least what then can happen is pixel failure, which is the number one area of concern with LCD screens.

Plasma displays have a protective infrared filter plate, which also protect the electronics for water in the cleaning agent. With SafeClean® also our plasma panels looks like new.

Further we found that it can also be used to clean the cabinet. Also preventing that water and alcohol comes in contact with the drivers on the left or right side of the panels.

You have an excellent product in with SafeClean®, which is much better than the products we used before and we recommend SafeClean® to every body who wants to clean his LCD-TV or monitor.

I wish you good luck with the sales of this product range.

With best regards,

Philips Components LCD-TV
Ir. Roel ter Stege
Senior Engineer

Let's make things better.
